BEST PRACTICE FOR ONLINE FUNDRAISING

- Prioritize developing a long-term relationship that will encourage increased giving over time.
- Make calls to your assigned donors and prospects first – get commitment. Incorporate FirstGiving after calls have been completed.
- Sending a link to your page is not a substitution for making personal contact with your donors. A link can be a tool for follow-up once you have made a personal ask for a specific dollar amount.
- FirstGiving is a great option for family members or out-of-state friends who have a relationship with you but may not be connected with our YMCA yet.
- Pledges and commitments made by your prospects can be entered offline on your FirstGiving page to show progress toward your goal.
- After the campaign ends, circle back around and let them know how much you raised online.
- Average national online gift in 2018 was $147. For the 2019 Annual Campaign, our average gift raised on FirstGiving was $131. Online donations account for 4% of gifts for larger non-profit organizations.